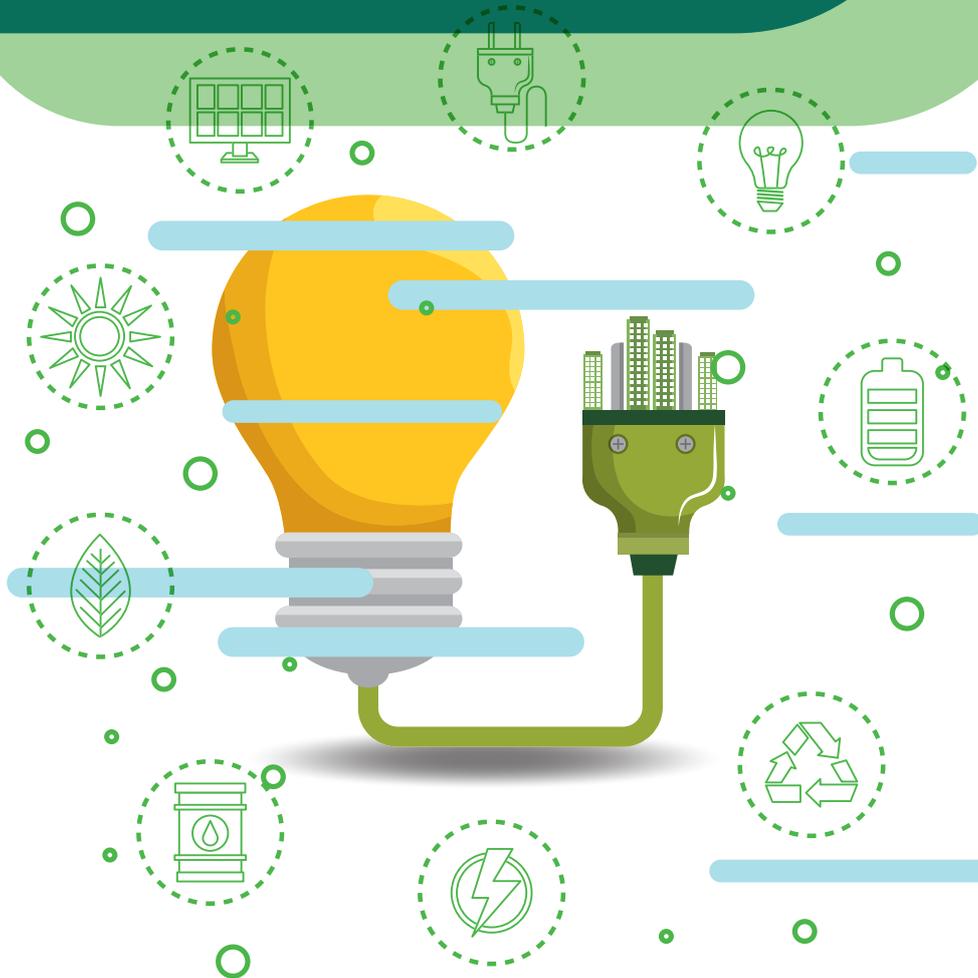


trece

Training for Energy Consumers Empowerment Project



Co-funded by the
Erasmus+ Programme
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WHY IS IT important?

Europe wants to lead the clean energy transition and is committed to cut CO₂ emissions by at least 40% by 2030.

A successful clean energy transition requires citizens to take ownership, to benefit from new technologies and to participate actively in the market. In addition, a transition should ensure that vulnerable consumers are protected from energy poverty, a situation that according to the Energy Poverty Observatory, affects more than 50 million households in the EU.

There is a large range of solutions to help consumers to reduce their energy demand, the energy billing, the carbon emissions and thus energy poverty.

01 WHAT ARE THE objectives?

- Create a training program for social agents and public authorities, to be addressed to a vulnerable sector such as people in energy poverty situation.
- Provide these entities with several tools to detect energy poverty cases in the population,
- Reduce the energy poverty of the population by understanding the energy consumption behaviour and presenting them with solutions, all thanks to the training that will be given to the intermediate agents who will be able to facilitate these changes in habits.
- Train intermediate agents to facilitate change in the energy consumers behaviour to increase the energy efficiency.
- Empower the final private consumers towards the decision to improve their energy efficiency and to foster the purchase of Renewable Energies via the different energy suppliers.
- Create an online training focused on reducing energy consumption and CO₂ emissions, that social agents and public authorities can easily disseminate through the target groups.



02 WHAT ARE THE main outputs?

In order to achieve its objectives, TRECE Project identified the need to create:

- An assessment of energy consumers and trainers needs to create a better strategy for the training development.
- The development of the training programme that facilitates the empowerment of energy consumers and behavioural change.
- The development of a Massive Online Open Course (MOOC) for social agents such NGOs and municipalities to tackle energy poverty.

03 WHAT IS THE TIMELINE of activities?

The study on the energy consumers needs as well as the content of the future courses have been achieved in the year 2020. The study used a survey with tailored questionnaires in order to identify consumers and trainer's needs. People in energy poverty risk was questioned about their energy situation, possibilities, needs and requirements, while social agents working with these people discussed with the partners about their expectations from a training program and difficulties they face when addressing the energy consumers. The training and the open massive online course platform are divided in six modules and will be completed by the end of the year 2021.

The modules are:

- Energy saving measures and measures of energy consumption interpretation
- Energy efficient appliances and equipment
- Energy suppliers and billing
- Information and communications technology tools and solutions for energy efficiency at home.
- Renewable energy sources and climate change
- Subsidies for energy poor people — financial models



Training program



Change Behaviour



Online Platform

TRECE Project is a training program for energy consumer empowerment in Spain, Greece, Slovenia, Bulgaria and Romania. TRECE Project addresses energy poverty through actively involving citizens and social agents in the design and development of its training solutions, as well as by tailoring information to user characteristics, ensuring acceptability and active participation.



WHO IS THE project Consortium?



ENERO (ROMANIA)
www.enero.ro



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